





#### **JAGUAR LAND ROVER INVESTOR DAY**







# **WELCOME**JLR INVESTOR DAY

Ben Birgbauer Group Treasurer

### Welcome

# Agenda





09:35 – 10.05	JLR vision for the future	Prof. Dr. Ralf Speth – Chief Executive Officer
10:05 – 10.35	Sales environment and commercial strategy	Felix Bräutigam - Chief Commercial Officer
10:35 – 10:50	China market focus	Qing Pan – Executive Director, Jaguar Land Rover China
10.50 – 11:20	Project Charge and Accelerate	Adrian Mardell – Chief Financial Officer
11:20 – 11:35	Refreshment break	
11:35 – 11:50	Product Engineering transformation for a sustainable future	Nick Rogers – Executive Director, Product Engineering
11:50 – 12:05	Financial outlook	Adrian Mardell – Chief Financial Officer
12:05 – 13:05	Q&A with the Board of Management	
13:05 – 13:50	Lunch	
13:50 – 14:20	Future proofing JLR – design	Ian Callum – Director of Design, Jaguar Gerry McGovern – Land Rover Chief Design Officer
14:20 – 16:15	Design, SVO and JLR Classics tours	
16:15	Guest departure	







# JLR VISION FOR THE FUTURE JLR INVESTOR DAY

Prof. Dr. Ralf Speth Chief Executive Officer





#### Welcome to Jaguar Land Rover Classic, showcasing our rich history





We will focus on Jaguar Land Rover today and our exciting future







1 Jaguar Land Rover today

2 Our future

#### A tough environment

#### Difficult times given geopolitical, regulatory and technology change





#### Geopolitical

China economy



Trade tensions



#### Regulatory

Diesel



City Emissions Restrictions



#### **Technological**

From ICE...



...to ACES



#### Jaguar Land Rover challenges







We understand the significant challenges we face

China

Cost base
Scale

Portfolio

CO<sub>2</sub>

Quality

We know they are impacting our performance

Jaguar Land Rover takes £3.1bn hit as demand stalls

Chinese slowdown sends Jaguar Land Rover to record £3.6bn loss

Jaguar Land Rover to cut 4,500 jobs

We will explain the actions we are taking

- Our Vision & Strategy
- Our Sales Improvement
- Our Products
- Our Innovation
- Our Transformation

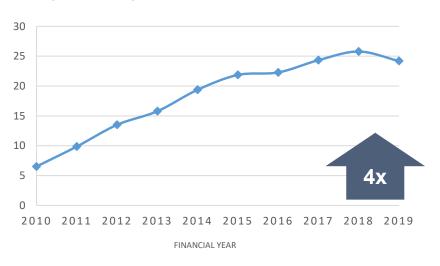
#### Growth track record

### We've achieved significant growth since the Tata acquisition

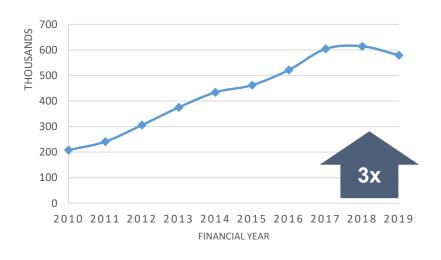




#### REVENUE (£ BILLIONS)



#### **RETAIL VOLUME**



#### Our foundation is strong Two iconic premium brands





**SPORTS TYPE** 

**LIFESTYLE PACE** 

**LUXURY** X



**VERSATILITY DISCOVERY** 

**DURABILITY DEFENDER** 



































#### Recent launches

### FY20 is a major year







# Jaguar I-PACE

#### Record award winner







### Range Rover Hybrids

# Launched with refreshed Range Rover and Range Rover Sport







### New Range Rover Evoque

New version of Range Rover's best-seller







# **Jaguar XE and Discovery Sport**

# Significant mid-cycle refreshes













#### **New Defender**

#### Launch of the icon later in 2019











### Global footprint

# Expanded with Nitra, Slovakia facility now operational













#### Powertrain investment

Protecting for a flexible future with ICE and batteries





**Engines** 



**EDUs** 



**Batteries** 















Wolverhampton Engine Manufacturing Centre

Hams Hall battery assembly site

#### **Engineering expansion**

#### Developing our global presence and collaborating







Gaydon UK Engineering and Design



Whitley New Propulsion Development Centre



Manchester, Gaydon, Whitley, Warwick - UK Multiple Engineering Facilities



**Budapest - Hungary** Commodity Engineering



Pune - India

Hardware & Software Validation



Shanghai - China

Commodity Engineering and Localisation



Portland - USA

Software Architecture & System Engineering



Shannon - Ireland

Software Engineering



National Automotive Innovation Centre







1 Jaguar Land Rover today

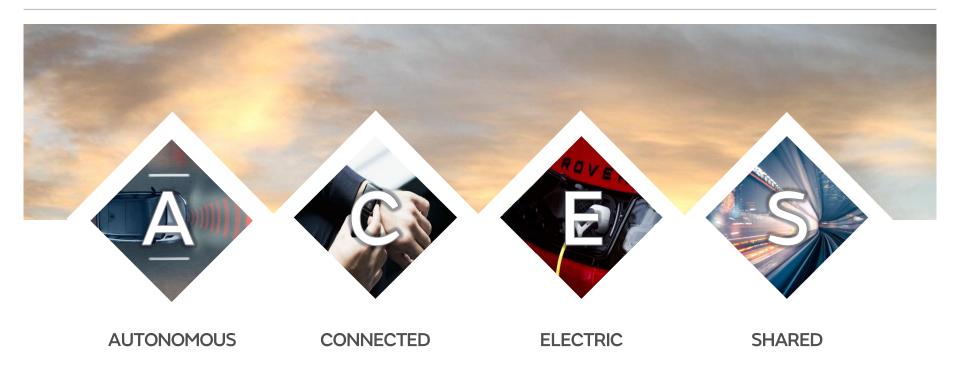
2 Our future

### **Automotive Change**

# Facing an unprecedented pace of change







#### **New Blueprint for Success**

## Simpler, clearer and more focused







#### **Destination Zero**





# DESTINATION ZERO OUR RESPONSIBLE FUTURE

Zero Accidents, Zero Emissions, Zero Congestion

#### **Our priorities**

#### Clear focus on what is important this year















Defender

Successfully launch Defender

MLA

Implement flexible architecture

China

Turn around China performance

Charge

Drive sustained Charge benefits Accelerate

Deliver fundamental transformation

#### **Product Portfolio**

### Strong product pipeline continues

13 nameplates



16 nameplates



FY19 FY20 FY21-22

14 nameplates

#### Electrification

#### Our journey towards Destination Zero





2014 2017 2018 2019 From 2020











Range Rover and Range Rover Sport Diesel Hybrids Range Rover and Range Rover Sport PHEVs BEV and/or hybrids on all new and replacement models with I-PACE in 2018 and Evoque hybrids in 2019

BEVs/hybrids available on all JLR models

# Increase in investment efficiency Protecting core vehicle programs









Cut niche & non-product spend (e.g. Evoque convertible) (e.g. Range Rover SV Coupe)



# Reducing powertrain complexity

Simplified offering
(e.g. >50% certification reductions)
(e.g. no V6 in Jaguar XE/XF)



# Collaborating innovatively

Relationships for efficiency (e.g. Waymo & I-PACE) (e.g. BMW & EDUs)

#### Further collaboration

#### Working together to bring ACES to life















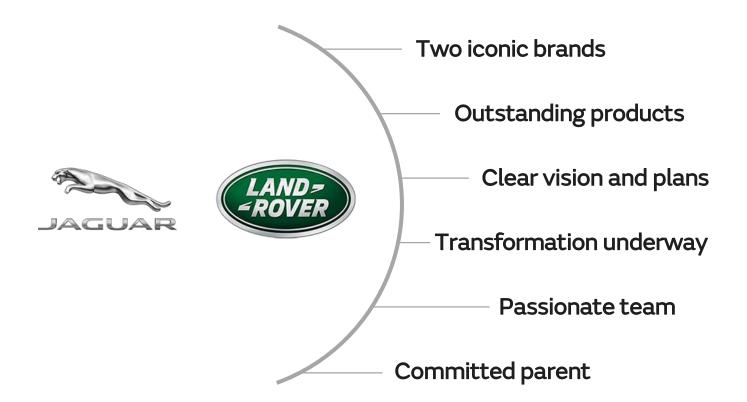




#### **Conclusions**







#### **Invictus**

### Courage and spirit







I am the master of my fate, I am the captain of my soul

William Ernest Henley, Invictus - 1875









# SALES ENVIRONMENT AND COMMERCIAL STRATEGY JLR INVESTOR DAY

Felix Bräutigam Chief Commercial Officer

# Agenda



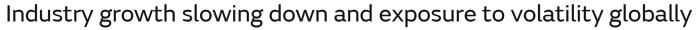




1 Sales Environment

2 Commercial Strategy

#### **EXTERNAL CHALLENGES PERSIST**











#### **MACRO RISKS**

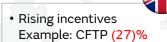
#### Downturn (?)







- High incentives Example: CFTP (35)%
- Strong SUV demand
- YOY share +2.3% (No 1)



- Brexit
- Diesel uncertainty
- YOY share +13.4% (No 1)



- Slowing economy
- CO<sub>2</sub> / WLTP taxes
- Diesel mix 2015 2019 60% 43%

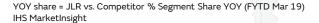
IHS MarketInsight, Diesel

• YOY share +1.8% (No 3)

- Continued macro headwinds
- · Lower consumer confidence
- Price deterioration
- 'Premiumisation' expected to continue



- Australia expected to soften
- South Korea slow
- India, fastest growing economy
- YOY share +5.1% (No 3)

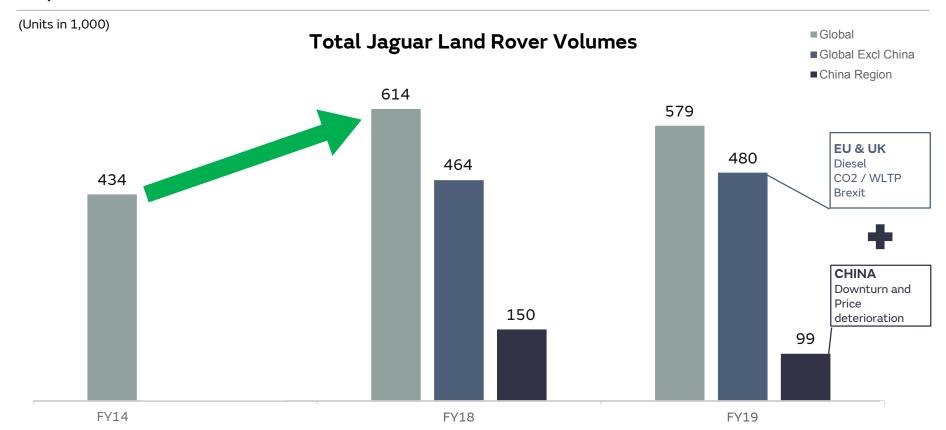


#### **GROWN TO A 600,000 CAR COMPANY**





Unprecedented headwinds in FY18 and FY19

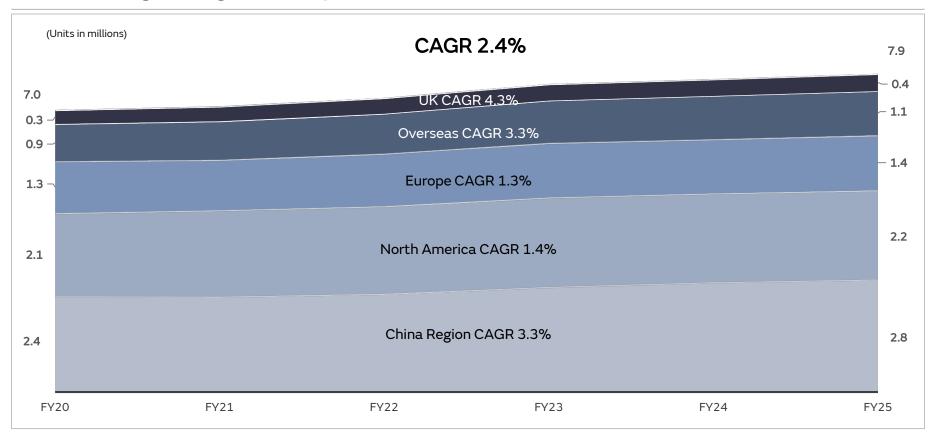


#### **SEGMENT GROWTH BY REGION**





### Premium Segment growth expected to continue

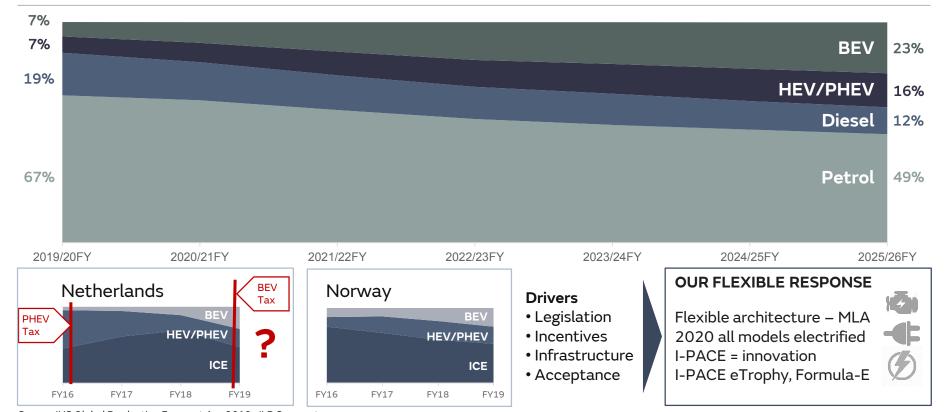


#### **POWERTRAIN TRENDS**





### Growth in electric volumes is coming, but volatile



Source: IHS Global Production Forecast Apr 2019, JLR Segments

## Agenda







1 Sales Environment

2 Commercial Strategy

#### **COMMERCIAL STRATEGY**

## JAGUAR



### Responding to Challenges



Strategic Answers					
Drive Market Exploitation					
Seize ACES					
Professional and Profitable Retailers					
Experiences Customers Love					
Brand Value and High Profit					
One Global Commercial Team					



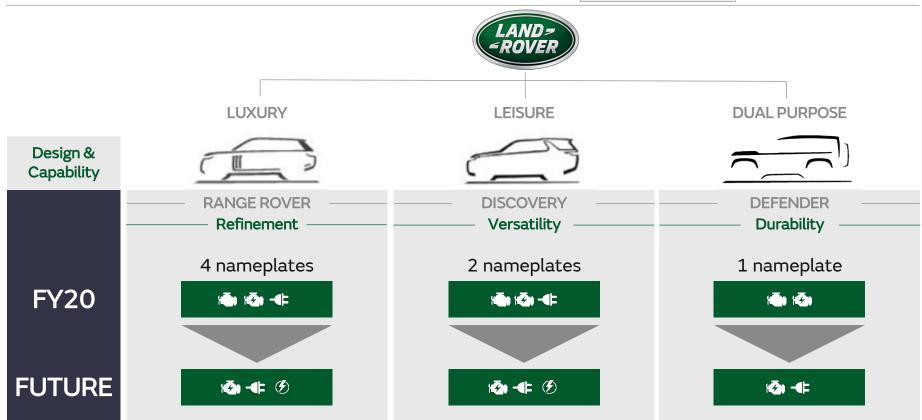
#### LAND ROVER BRAND STRUCTURE

Systematic brand building and powertrain expansion









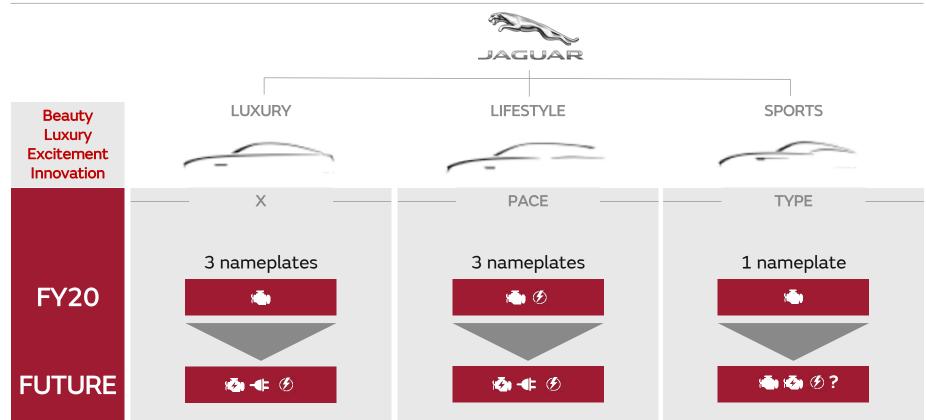
#### **JAGUAR BRAND STRUCTURE**

Brand re-focus and powertrain expansion









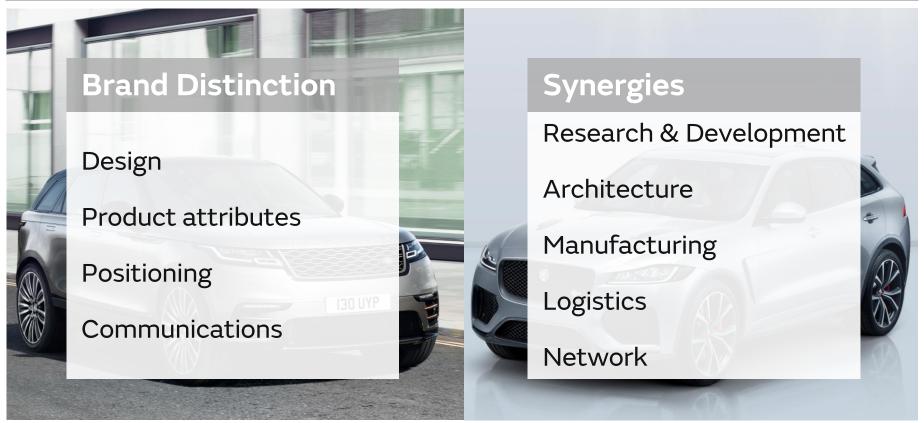
#### JAGUAR LAND ROVER BRAND STRATEGY

Brand distinction and synergies









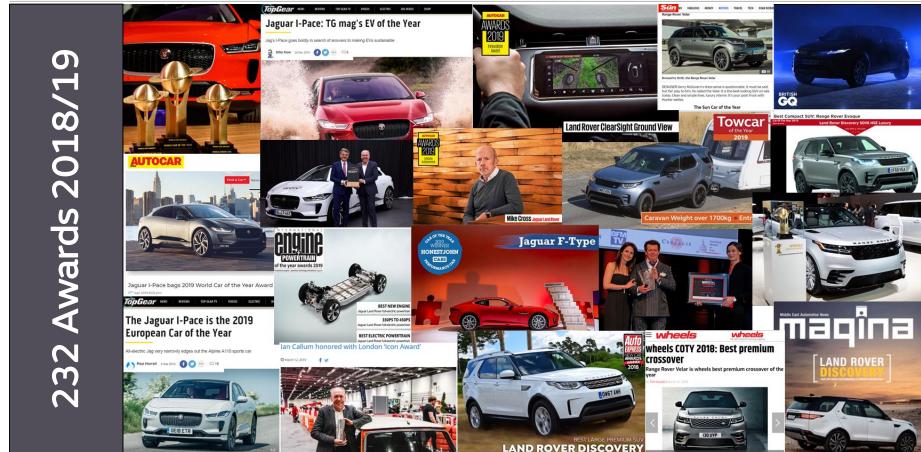
#### **PRO-ACTIVE COMMUNICATIONS**

Owned / earned / paid channel strategy









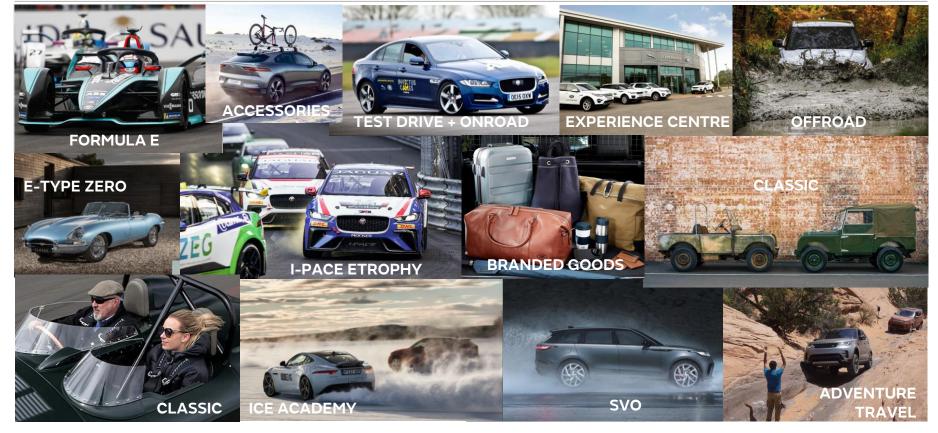
#### **CUSTOMER EXCITEMENT**











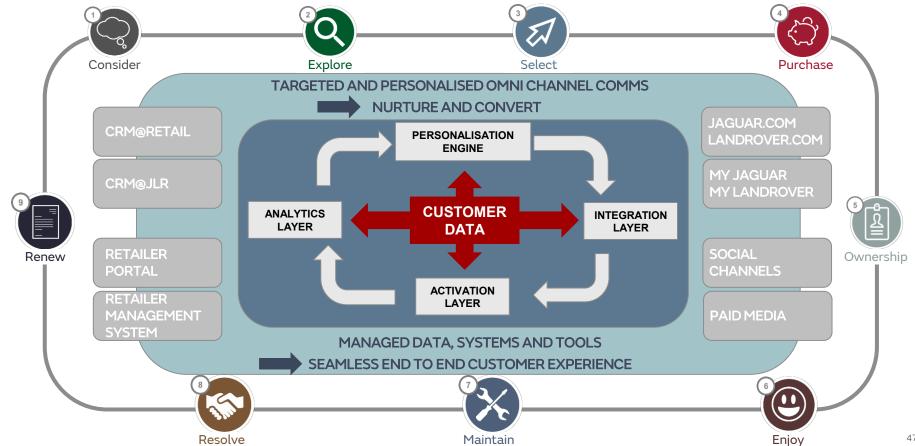
#### **CUSTOMER JOURNEY**

Data driven, targeted sales funnel management









#### **CUSTOMER JOURNEY**

### Future integrated digital customer journey







#### **PAST**

Printed brochures & spec guides

Website with generic content

Physical retail channel only

In-Control account only

#### **PRESENT**

Personalised e-Brochure

Owners' Portal

New car online sales

Single customer ID, but multiple platforms

#### **FUTURE**

Personalised journeys: All channels

Owners' App/ Portal: All markets

E-Commerce:
All products & services

Single customer ID: All platforms

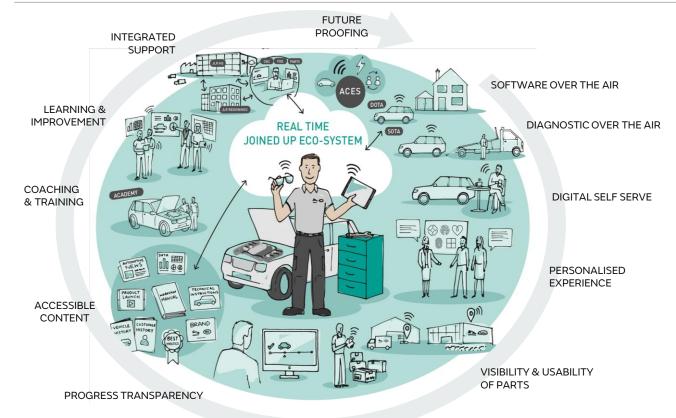
#### **CUSTOMER EXCITEMENT**

### Improve the customer experience









#### Fix:

• customer clock

#### **Excite:**

•culture transformation

#### **Enable:**

- self-authorisation
- •customer / vehicle tracking
- •integrated systems

#### SYSTEMATIC SALES CHANNEL MANAGEMENT







### Working with strong, independent retailers

#### Wholesale

Global presence today today today 128

National Sales Companies today

23

**Local Offices** 





#### Retail

Retailers globally today **1,600** 





Forecast to grow to 1,730

#### New CI



Retailer investment today £3.6bn



£8bn

Planned Investment

Roll out completed 2025

#### Our Retail Focus

Local Market Exploitation

- New car
- Used car
- Customer Service

**Consistent Brands** 

Integrated Marketing

Closed-loop Sales Funnel

Seamless Customer Journey

#### **NEW COMMERCIAL STRUCTURE**

From traditional pillars to one team







**PR Directorship** 

Sales Directorship

**Marketing Directorship** 

PR Team

Sales & Service Teams and Regions

Marketing Team



#### **KEY MESSAGES**

#### In conclusion





## Macro Challenges and change ahead











**THANK YOU** 







## CHINA MARKET FOCUS JLR INVESTOR DAY

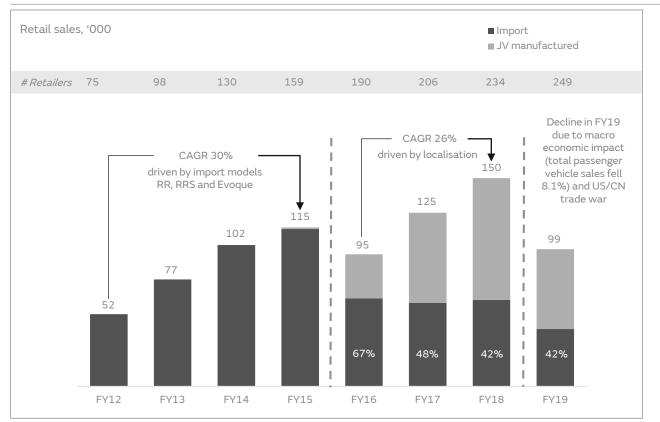
Qing Pan Executive Director, President – Jaguar Land Rover China

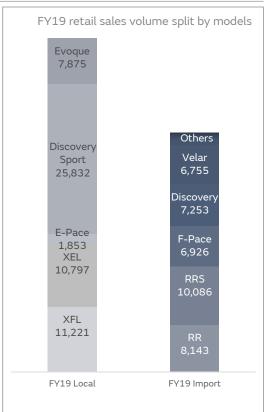
## Exceptionally fast growth from FY12 to FY18





Sales down in FY19 due to weak market conditions





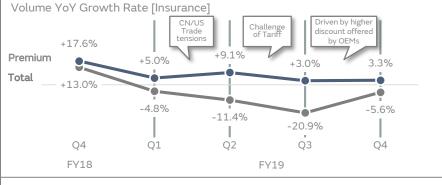
## China market continues to be challenging



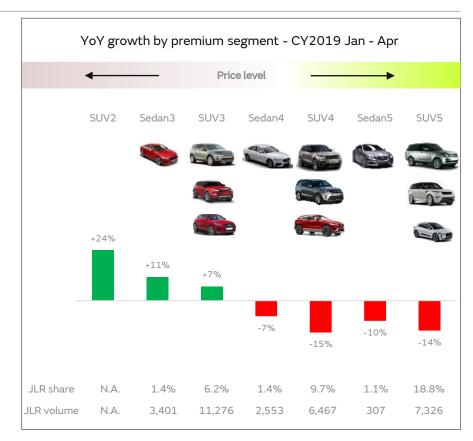


Premium market slowing down with high discounting levels

#### Market slow down and greater premium segment discounts







Source: Insurance data; TP flash report

Source: Registration data, CY19 Jan - Apr

## FY19 key challenges and our response





## Key challenges

Market

 Weaker market conditions combined with ambitious growth plans resulting in high stock levels, discounting and poor retailer profitability and liquidity

Retailers

 Newer retailer network with relative concentration of large retailer groups and tier 3,4,5 cities most impacted by slowdown

Org.

- Overly complicated incentive programmes providing insufficient compensation for retailers
- Young integrated marketing, sales and service organisation

Brand

• Insufficient investment in **brand development** and support relative to competition

#### Actions taken

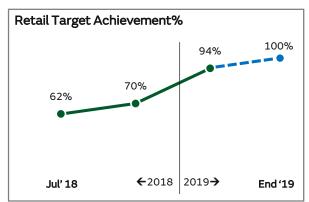
- Production has been cut and stock levels reduced
- · Retailer targets have been reset to enable network recovery

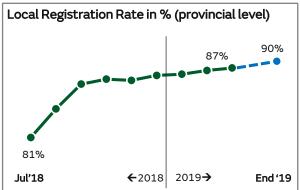
- Enhanced training to improve retailer capability
- Improved communication with retailers, country-wide roadshow
- Step by step and cautious continuous consolidation of network, plus implementation of Market Area Strategy
- Simplified incentive programmes and additional compensation
- Launched Project Dragon to improve process, system, organisation and people capability
- Prioritize resources for brand development and improve efficiency through big data analysis by working with external partners

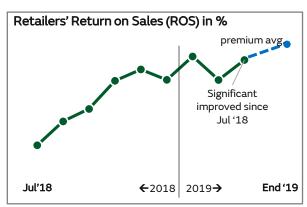
## China operational KPIs stabilising

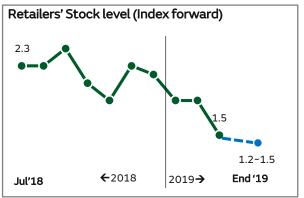












#### **Underlying Operational Performance**

- Retail Target achievement improved to above 90% with an improved retailer confidence
- Retailers Return on Sales (RoS) improved with additional cash liquidity enhancement measures
- Local registration improved to 87% with better sales quality
- Retailer stock level reduced to the lowest level since 2017, which helped to balance supply and demand relationship while releasing cash for retailers

## Vision in China – plans for FY20 & 21





China vision to be delivered through achievement in 5 areas





#### Strong branding and long term positioning

- Proactive reputation management
- Further improve brand awareness and brand appeal by digital marketing tools and brand experience centers



#### Optimised Product portfolio

- Launch of new
  Evoque, Discovery
  Sport MCF and
  Defender
- → Incorporating China-specific features and hygiene factors



## Captured new business opportunities

- Piloting mobility services with local partners following global strategy
- → PoCs (Proof of Concepts) for data monetization business concepts



# Improved retailer profitability and business attractiveness

- Focus on people in retail - selection, assessment, training and coaching
- → Continually enhancing retailer performance
- → Profit coaching by consistent commercial policy



## Efficient and effective organization

- → Supply end to end – stock management (allocation, process and system)
- → Evolution of the sales and marketing organization





#### **CHINA VISION**

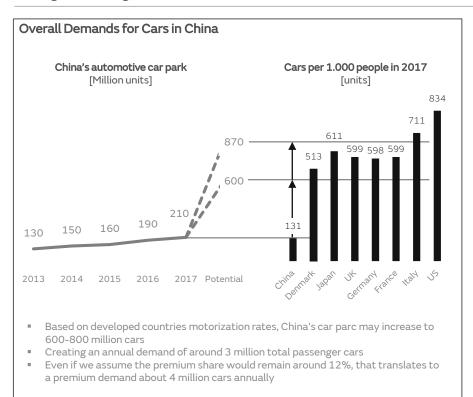
Sustainable and profitable growth in China

### China will still be the most attractive market





Long-term growth potential substantial in China



PV Market Fo	recast [pe	er JLR bra	nd catego	ry]			
JLR brand category	2018 Sales ('000)	2018 # of brands				2025 forecast ('000)	CAGR
Super premium	5	6	Server.	R	(1)	7	+5.2%
Core premium	2,868	15		<b>(</b>	0000	3,897	+4.5%
Near premium	2,941	5				3,329	+1.8%
Core non- premium	9,017	29	HONDA			11,183	+3.1%
Low Cost	8,354	52	GEELY	BAOJUH	GUYAG	11,113	+4.2%
Total	23,186	>100	Thereof	>60 local	OEM's	29,530	+3.5%

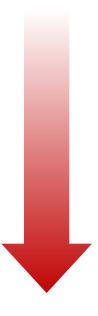
Source: IHS forecast Feb2019 60

### China outlook for FY20

### Continuing headwinds but opportunity for growth







#### Challenges

- Lower economic growth forecast and lower industry sales
- Emission standards
- Competition and discounting
- Sophisticated customers
- Dealer group consolidation and retailer performance concerns



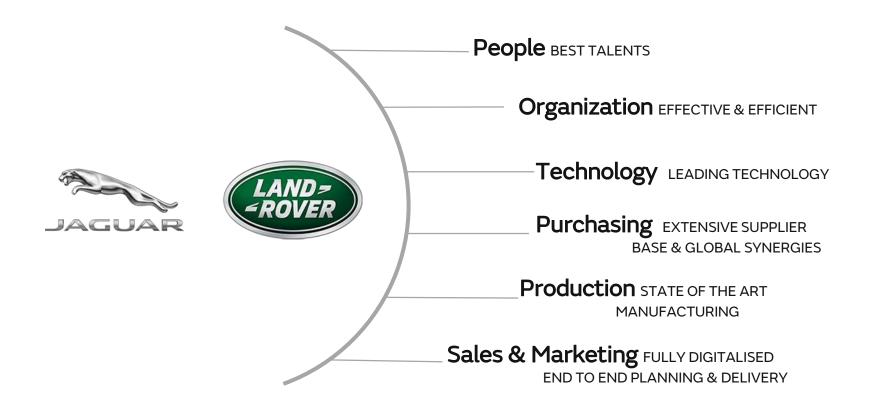
#### Opportunities

- China remains the biggest premium market
- Upside of economic recovery with stimulus and end of trade tensions
- New products all new Evoque and Defender
- Project Dragon and Charge
- Brand development and pull strategy

#### **Conclusions**







# CHARGE

IDEAS, ACTIONS, CASH,



## PROJECT CHARGE INVESTOR DAY UPDATE

JUNE 5 2019

#### Charge has 3 main objectives...



1. Stabilize cash position



2. Right-size structural cost



3. Improve variable profit

#### ...with targeted workstreams against each



- Organisation restructuring
- Non-people Overheads cost reduction
- Non-Production Purchasing efficiencies
- Marketing spend rationalization
- Manufacturing spend efficiencies
- material cost improvements
- Product Tiger Teams Design to value
- Net Vehicle Revenue efficiencies



### The Charge methodology has four key underlying principles







#### Rigour in evaluation

Line-by-line scrutiny of spend

Nothing "out of scope" until business case proven



#### Depth of analytics

Data-driven approach; "lead with the facts"

Heavy analytics underpinning all initiatives



#### Speed to action

Dedicated x-functional team across 10 workstreams

Rapid progression of hundreds of initiatives with near-term savings



#### **Decision focus**

Steering Committee with JLR and TML Board members E2Weeks

40+ Board Level decisions made











## Charge results ahead of target

First £1.3b of £2.5b target delivered by 31 March 2019

2.5





Area	Target <sub>£b</sub>	<b>FY19</b> £b	% Complete Time 33%	<b>FY20</b> (Bal; £b)
Investment	1.0	0.7	70%	>0.3
Working Capital	0.5	0.4	80%	>0.1
Cost & Profits	1.0	0.2	20%	0.8





**Total Cash** 











50%

1.3

66

1.2

## Investment: Target has been exceeded in FY19 and on-track to be achieved in FY20; we are now going even further





Investment: No project "out of scope"

Four key criteria used for a rigorous line-by-line review of all investment spend

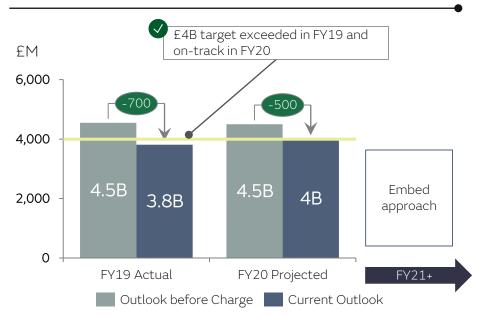
- Compliance
- Financial Return
- Safeguarding core business
- Strategic growth

The workstream improved cash forecasting and transformed the way we work

- More accurate capital cash forecasting now instilled
- Capital budget-owners have been given the tools and support to improve their cash forecasting
- Enabled scrutiny of spend at a deeper level of granularity, supported by availability of better data

#### Summary of Investment saves

The Investment Savings since Charge began are shown below



FY19 target exceeded and FY20 target on-track to be achieved;

The next goal is to achieve even more FY20 investment savings







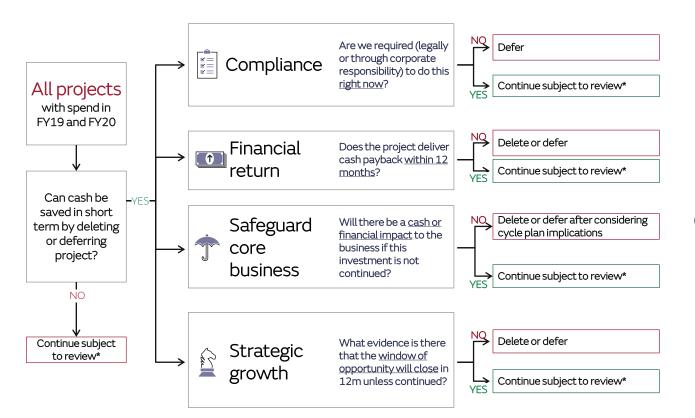




## Investment: Rigorous review methodology that evaluates investment spend of all projects at JLR









Live and future vehicle programmes reviewed



Lines of non-prod spend reviewed













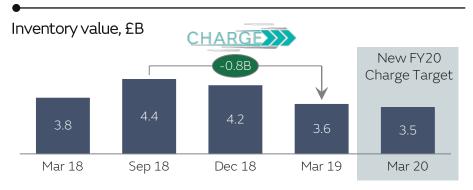
## Lean inventory: Targeting £100M incremental inventory reduction in FY20 after substantial progress in FY19





### £800M Inventory reduction since start of Charge

£150M reduction v.s. end of FY18



Underpinned by advanced analytics and state-of-the art tools





#### Key sources of progress:

- Clearing aged vehicles, driven by VIN level tracking and intervention for global inventory
- Rapidly adjust production levels (e.g., via plant shutdowns) in line with volume drops
- Improving retail forecast accuracy through advanced forecasting analytics

#### How we plan to go further

In FY20, we will continue to drive sustainable improvements, offsetting new nameplate introductions:

- Controlled inventory mix to optimise in-market stock
- Reduction of lead times through port stock efficiencies
- Analytically driven stock targets at each stage of the supply chain and end to end tracking of actuals
- Launch of a new governance forum responsible for end to end management of global inventories













## Target to achieve

£1B

Cost and profit

## Plans to deliver £1B cost & profit target



#### £150M value realized in FY19

- £120M YoY FY19 non-people overheads savings
- £30M people savings realised



#### £400M annualized steady state impact from redundancy program

- On track for timely completion
- Focus on sustaining benefits



#### £250M+ FY20 material cost improvements targeted, including:

- £ 25M savings identified from Tiger Teams
- £ 150M other high confidence FY20 initiatives in-flight



#### £200M+ FY20 targeted across other cost & profit levers, including:

- Non-people overheads
- Other variable profit levers

### People and Org: We are becoming a leaner, fitter organisation





## Status

## On track to achieve org restructuring targets



6K

leaving the business in FY19 and FY20

~£400M annualized steady state savings

<10%



Targeted FY20 people cost as

% of revenue

Down from 11%+













## Rigour and heavy analytics...

## Example: £120M from rigorous nonpeople overheads reviews



#### Line by Line Reviews

 200+ cross functional management accounts evaluated



#### Purchasing & Payments Challenges

• 10,000+ lines of spend scrutinised across all functions



#### Internal & External Benchmarking

 Auto and cross-industry expertise applied to inform approach



#### Data-driven board-level decisions

 E.g. Infrastructure consolidation, Travel policy change, cancelling Geneva Motor Show appearance

## ...to improve cost and profit

<u>Example:</u> Use advanced analytics to improve mix mgmt. & order control



#### Opportunity identification

 Prioritised list of opportunities to improve stock turnover speed

#### Dealer-personalized recommendations

 Option takes and impact on stock turn by derivative

## <u>Example:</u> Significant focus on material cost improvements



#### Material costs reductions

- Heavy analytics to create detailed supplier dossiers
- Structural efficiencies and complexity reduction

## Product Tiger Teams: Agile approach that focuses on process speed and empowered decision-making to improve product cost





## What are Tiger Teams?

Cross functional teams set up for defined **product cost reduction** tasks using a new agile methodology



## A new way of working

25 Member cross-functional core team

25 Day-long workshops to date

350 Design-to-value ideas considered to date

Ideas translated into decision and action

All Current Carlines impacted by the Tiger Teams actions

29 £29M expected FY20 savings; £300M+ over next 5 years









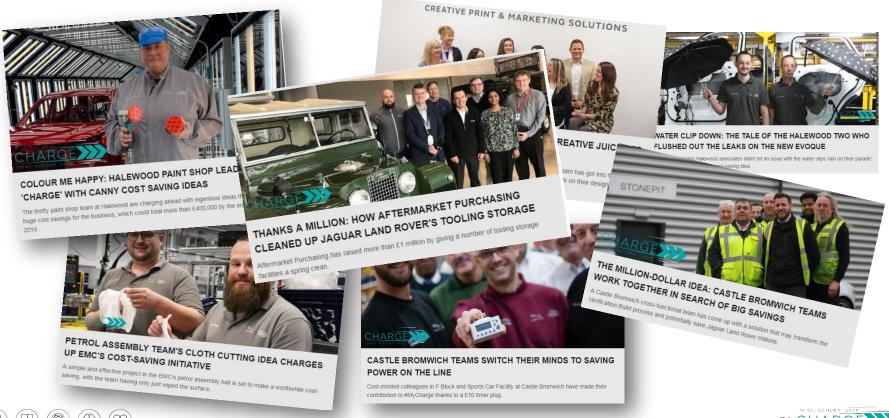




## Charge is already beginning to impact the DNA of the organisation, beyond being a focused programme

























Right-size investment

Optimise structural cost

Improve variable profits

Sustain impact, embed advanced analytics



## Accelerate: addressing fundamental challenges



Enterprise Operating Mode

## ...that will ensure our sustainable and successful future

Reduce delays & improve quality	Deliver competitive material cost	Enhance sales performance
<ul> <li>Optimised resource planning</li> <li>Drive consistency and commonality within the programme delivery process</li> <li>Step-up risk &amp; change management</li> <li>Mindset &amp; process discipline</li> <li>Vendor collaboration and quality standards</li> </ul>	<ul> <li>"Should Design" &amp;     "Should Cost" with     benchmarking</li> <li>Purchase lifecycle     planning, and sourcing</li> <li>Customer value driven     tech standards</li> <li>Make vs Buy</li> </ul>	<ul> <li>Positioning, pricing and launch approach</li> <li>Customer centric product and feature offerings</li> <li>Customer marketing effectiveness</li> <li>Customer service and quality perception,</li> <li>Fix right first time - rapid diagnosis and issue resolution</li> </ul>
Role and process clarity, bu	usiness behaviours, and supportin	g enterprise-wide systems









# REFRESHMENT BREAK JLR INVESTOR DAY

Jaguar Land Rover Classic Works Wednesday 5<sup>th</sup> June 2019







## PRODUCT ENGINEERING TRANSFORMATION FOR A SUSTAINABLE FUTURE JLR INVESTOR DAY

Nick Rogers Executive Director, Product Engineering

## Despite a challenging climate, we have engineered and launched pioneering products and propulsion systems





#### Jaguar I-PACE

World's first premium SUV BEV





Received over 65 awards globally, including World Car of the Year

#### New Ingenium Engine

Six cylinder petrol



Pioneering hybrid electrification technology

#### All New Range Rover Evoque

Engineering and technical revolution





Transformation recognised by media, 5 star NCAP safety







1. Transforming skills and efficient resource



2. Smart, efficient commodities and architectures



3. Improving our quality



4. Reducing our costs



5. Leveraging strategic partnerships



6. Sustainable innovation

#### PRODUCT ENGINEERING TRANSFORMATION FOR A SUSTAINABLE FUTURE







1. Transforming skills and efficient resource



2. Smart, efficient commodities and architectures



Improving our quality



4. Reducing our costs



5. Leveraging strategic partnerships

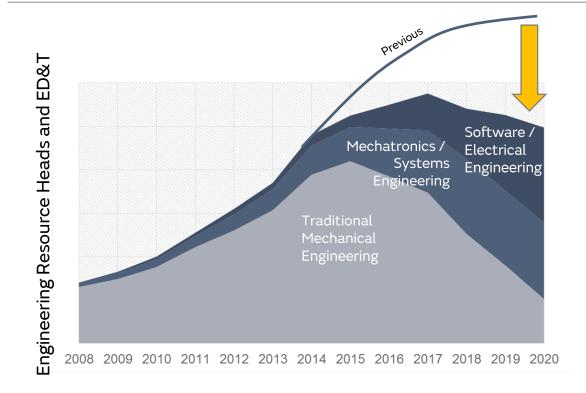


. Sustainable

## Delivering our promise to drive efficiency in mechanical areas, and grow mechatronics and software capability







Carefully selected to maintain and grow skills

 Obsessed with streamlining traditional mechanical engineering, optimising prototyping and simulation

 Driving efficiency to self fund and make headroom for growth in software and mechatronics skills

### We are reskilling our Product Engineering team





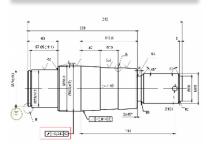
Engineering and Development of Electrical Hardware



Thermal and Aerodynamic Engineering



Efficient Geometric Control



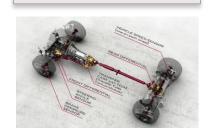
Leveraging Digital Engineering



Networks and Electrical Distribution Systems



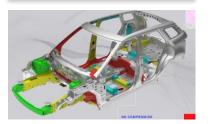
Systems Engineering



Software Engineering and Delivery



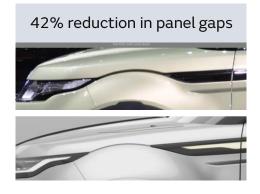
Engineering Structures
Efficiently



## The results of our transformation have been recognised by the media











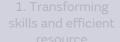
"Land Rover's key ingredient for making a success of the 2019 Evoque recipe seems to be allround thoroughness...the enhanced quality is made obvious by tighter panel gaps." "It might look similar to the outgoing car, but the new Land Rover Discovery Sport brings a significantly upgraded interior, new mechanicals and hybrid power..."

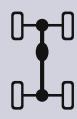
WHATCAR?











2. Smart, efficient commodities and architectures



3. Improving out quality



4. Reducing our costs



5. Leveraging strategic partnerships

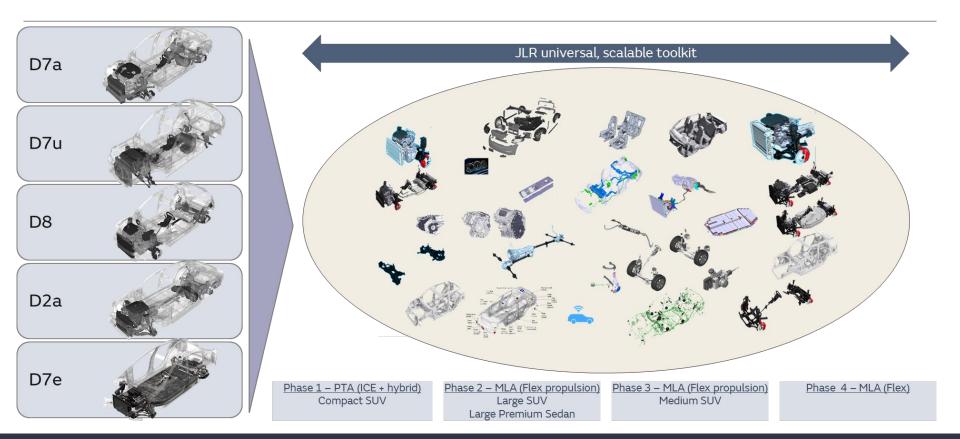


6. Sustainable

### Phase 2 on its way - our Modular Longitudinal Architecture







#### Flexible architecture with flexible, efficient propulsion systems





#### Mild Hybrid

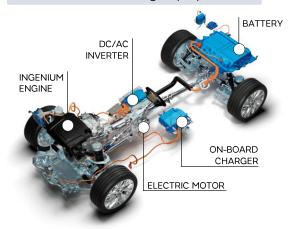
Energy is harvested during braking to assist the ICE, boosting performance and increasing fuel economy by ~12%



Up to 12% lower CO2 Low particulate emissions

#### Plug-in Hybrid

50km electric-only range from 13.1kWh battery, plus an Internal Combustion Engine (ICE)

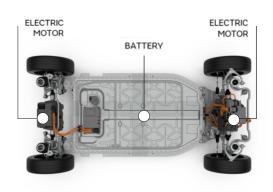


Up to 70% lower CO2

Lower particulate emissions

#### **Battery Electric**

470km electric-only range from 90.2kWh battery



Up to 100% lower CO2

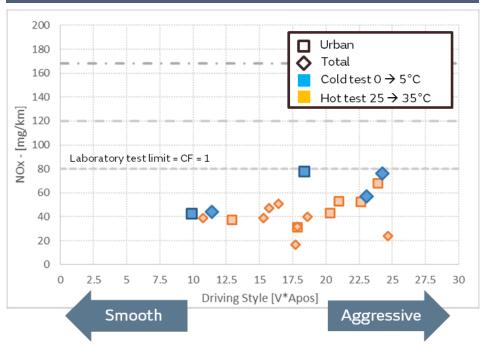
Lowest particulate emissions

### And we are continuing to engineer clean diesels





## Tailpipe Nitrogen Oxides (NO<sub>x</sub>) are low for all driving styles and use cases





3000+ tests on our 19MY vehicles



New Evoque is the first luxury compact SUV to achieve strict RDE2 compliance, ahead of schedule

Testing completed for WLTP 2<sup>nd</sup> Act certification



In addition to
emissions reductions,
customers are being
rewarded with tax
reductions for clean
diesels







1. Transforming skills and efficient



2. Smart, efficient commodities and architectures



3. Improving our quality



4. Reducing our costs



5. Leveraging strategic partnerships



6. Sustainable

### We have listened to, and acted on, customer feedback to improve features and quality





**63,000** new car owners voted Jaguar as Brand with Best Features



#### Voters rated highly:

- Wi-Fi connectivity
- ☐ InControl infotainment system
- Remote climate feature



First Jaguar with wireless charging





"I like the whole package. It looks great, drives well and the automatic gearbox is superb. The option to change modes is brilliant. Very comfortable and huge space in the boot."

- Jaguar customer

## Software over the Air (SOTA) enables latest technology in every car





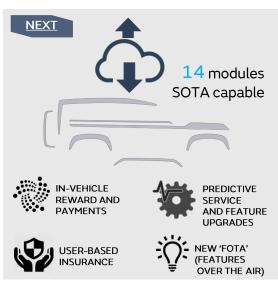
Warranty reduction

Predictive servicing

Recall avoidance Leveraging data analytics

New revenue streams







All modules SOTA capable

Autonomous process

On board diagnostic tester connected to cloud platform

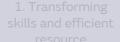
Machine-learned Interventions

Features over the Air











2. Smart, efficient commodities and architectures



3. Improving our quality



4. Reducing our costs



5. Leveraging strategic partnerships



6. Sustainable

## Through Project Charge, Tiger Teams are identifying opportunities to streamline





#### Streamlining exact customer needs

Using data analytics for customer trends and business impact



Analysing industrial footprint to identify efficiencies



Reducing complexity for optimised customer offering



#### Child part configuration opportunities



Reduction in front seat variants



Reduction in headliner variants



Reduction in door casings



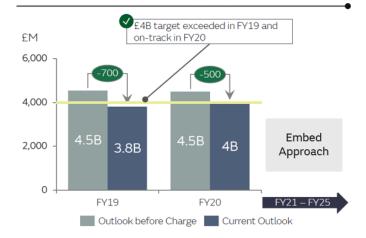
Reduction in spring & damper assemblies

#### Tiger teams – part of Charge

Efficiently optimising customer offering

#### YoY Investment Saves

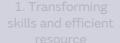
The Investment Savings since Charge began are shown below













2. Smart, efficient commodities and architectures



3. Improving our quality



4. Reducing our costs



5. Leveraging strategic partnerships



. Sustainable

## Engineering collaborations with global partners to leverage skills, efficiency and technology













1. Transforming skills and efficient



2. Smart, efficient commodities and architectures



3. Improving our quality



4. Reducing our costs



5. Leveraging strategic partnerships



6. Sustainable innovation

## We have leveraged global trends for modern customer needs to innovate clean and sustainable technologies





#### Sustainable interiors

53 recycled plastic bottles in Kvadrat seats

30% natural wood fibres in Eucalyptus seat fabric







#### Health and wellbeing

Remove >98% impurities with Cabin Air Ionisation

Motion sickness modelling to prevent recurrence





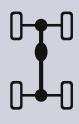








1. Transforming skills and efficient resource



2. Smart, efficient commodities and architectures



3. Improving our quality



4. Reducing our costs



5. Leveraging strategic partnerships



6. Sustainable innovation

#### PRODUCT ENGINEERING TRANSFORMATION FOR A SUSTAINABLE FUTURE

Nick Rogers Executive Director, Product Engineering







# FINANCIAL OUTLOOK JLR INVESTOR DAY

Adrian Mardell Chief Financial Officer

#### **Business Overview**





#### Jaguar Land Rover performance to date

- Jaguar Land Rover has delivered solid performance over the long term, through exciting products, strong profits and investing in our future. Between FY11 and FY19 JLR has:
  - Increased revenues to £24b (12% CAGR)
  - Generated PBT of over £13b (before exceptional items)
  - Generated c. £27b of operating cash flow before investment of c. £25b in new products, technology, capacity and infrastructure
- FY19 financial performance was weak as a result of industry headwinds, including challenging China market, diesel uncertainty in Europe and UK and increasing regulatory requirements and rapid technological change requiring significant ongoing investment
  - PBT before exceptional items £(358)m and after exceptional items £(3.6)b
  - Cashflow £(1.3)b after investment of £3.8b
- In FY19, we were encouraged by the success of newer products such as the award winning I-PACE, E-PACE and Range Rover Velar, as well the success of our turnaround led by Project Charge, which is ahead of schedule having delivered £1.25b of cash and cost savings to date
- Going forwards we are committed to restoring profitable growth, driven by exciting new products, such as the new Defender, as well as further efficiencies from Project Charge and Accelerate

### Looking ahead

### Planning targets





Key metrics	FY20-21	FY22-23	Beyond
Retail sales growth	> Premium Segment	> Premium Segment	> Premium Segment
EBIT margin	3-4%	4-6%	7-9%
PBT	Positive	Positive	Positive
Investment spending	Up to £4b	Up to £4b	11-13% of revenue
Free cash flow	Negative, improving	Positive	Positive
Gross debt/EBITDA	≤ 2.5x	≤ 2.5x	≤ 2.0x

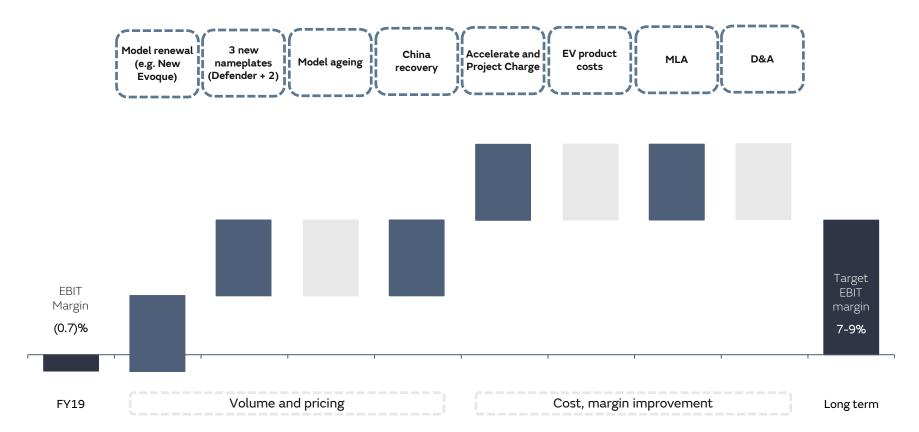
- Expect improved PBT, margins and cash flow, driven by strong product pipeline, Project Charge and Accelerate
- In FY20, loss with negative cash flow expected in Q1, reflecting Brexit costs (e.g. extra week of plant shutdown in April and potential WLTP ACT 2 certification delays) in addition to historical sales and production seasonality; profit expected in subsequent quarters with improving cash flow
- FY21 guidance reflects the impact of significant prior model run outs and changeovers in the period

### Margin improvement





Driven by new products and cost improvements



### Capital allocation





- JLR WACC is c. 9.7% (post tax)
- JLR generally targets returns of 25% on new and replacement product programmes (non-product and infrastructure investments can have lower rates of return)
- As a result of lower than planned volumes and weak financial performance in FY19, JLR concluded that the carrying value of capitalized investments should be written down, resulting in a £3.1b pre-tax exceptional charge

#### Drivers of future improved returns on capital

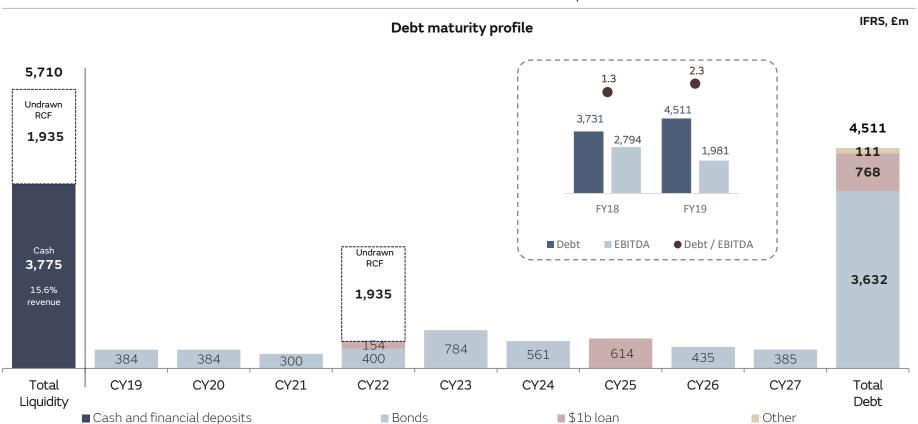
- Sales growth and improved operating leverage from new and replacement models but with more conservative volume assumptions
- Project Charge and Accelerate
- More efficient platform strategy (MLA)
- Collaborations
- Increased commonality and reduced complexity

## £5.7b total liquidity





After £1.3b cash outflow and \$700m debt maturity

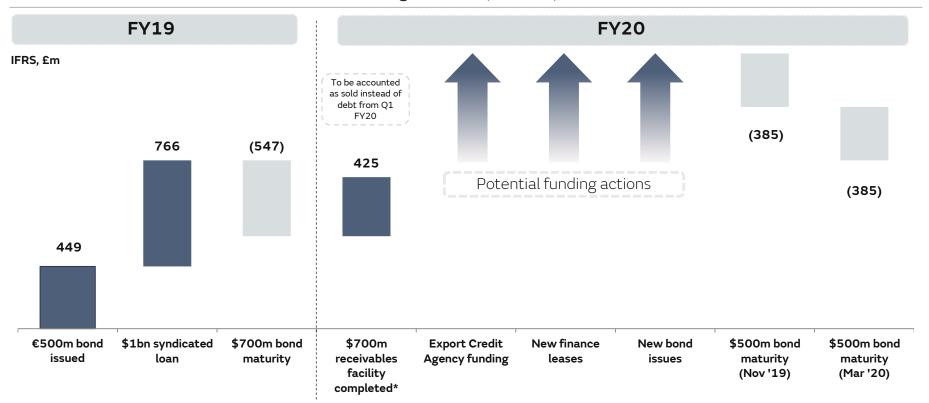


### FY19 funding actions and FY20 funding options





New \$700m receivable discounting facility completed



<sup>\*£425</sup>m incremental funding from \$700m receivable facility over c. \$150m utilisation under preceding facility.

### IFRS 16 lease reporting to start 1 April 2019





c. £500m of operating leases to be reclassified as debt

- The adoption of IFRS 16 is an IFRS accounting requirement for JLR starting in FY20\*
- This represents an accounting reporting change:
  - Most operating lease and lease-like transactions will be accounted on the balance sheet as debt with a corresponding capitalized asset on the balance sheet. The reported lease liability will be c. £500m.
  - Lease payments will be accounted as principal and interest payments instead of lease operating expense while the capitalized asset will be amortized.
- No change in economics or actual cash flows

### Turnaround and transformation plan





Proactive response to improve results in challenging environment









### **JAGUAR LAND ROVER INVESTOR DAY**







# **Q&A WITH THE BOARD OF MANAGEMENT**JLR INVESTOR DAY

Jaguar Land Rover Classic Works Wednesday 5<sup>th</sup> June 2019